



Never miss a moment in nature

## Customer Returns Form

Your Details	
Name:	
Order Number:	
Address:	
Post Code:	
Email:	

RETURNED ITEMS (Items I am returning)			
Product Code	Description	Reason for Return	Exchange or Refund

EXCHANGED ITEMS (Items i may require in exchange)	
Product Code	Item Description

ADDITIONAL ITEMS (Items i also wish to buy)	
Product Code	Item Description

Please see overleaf for Terms and Conditions and Important Returns Information

## **Important Returns Information**

Please complete our Returns Form in full as this will ensure a fast turnaround at Wildlife Cam, ensuring you have fully read our Terms and Conditions provided, before returning an item.

It is recommended that you check Stock Availability if ordering additional items or an exchange item.

Please call our Sales Team on 01556 50 9823 to process any such request.

If you need to explain in detail why you are returning a product, please attach a letter to this return form with your return information clearly marked.

Please ensure that all returned items are sent to us complete, and including all packaging where possible. We cannot accept faulty items, returned under warranty that are soiled or contaminated with dirt etc, so please ensure all warranty items are returned in a clean condition.

Any returns will remain the responsibility of the sender, until received at our offices.

Please ensure you have read our [Terms and Conditions](#), available on our website, and also provided to you at the time of purchase.

## **Faulty Item?**

Should you have an item within warranty which is faulty, we can arrange for a pre paid DPD label to be sent to you to return to our service dept.

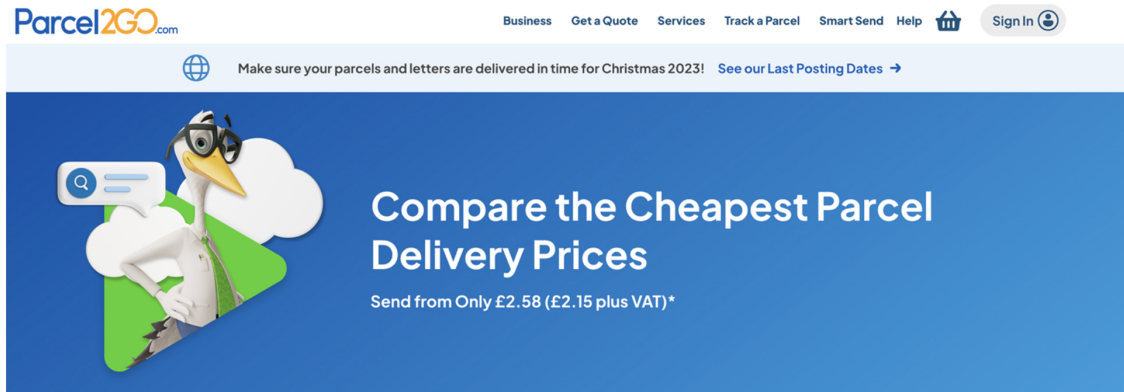
Please contact our Service Department on 01556 50 9823 or email [contact@wildlifecam.co.uk](mailto:contact@wildlifecam.co.uk) to arrange.

You can then drop off the parcel at your local Post Office, with our returns form enclosed, to allow us to swiftly process your return.

## Changed your mind?

How to Return a Package to Wildlife Cam

We recommend using an insured service via [parcel2go.com](https://parcel2go.com)



Alternatively you can use Royal Mail or Parcel Force at your local Post Office.

Please return all items to the address below

**WildlifeCam Ltd**  
**Dumfries Enterprise Park,**  
**Tinwald Downs Road, Heathhall,**  
**Dumfries, DG1 3SJ**

If you have any questions please contact our Customer Services dept on 01556 50 9823 or email [contact@wildlifecam.co.uk](mailto:contact@wildlifecam.co.uk)

