



Never miss a moment in nature

Customer Returns Form

Your Details	
Name:	
Order Number:	
Address:	
Post Code:	
Email:	

RETURNED ITEMS (Items I am returning)			
Product Code	Description	Reason for Return	Exchange or Refund

EXCHANGED ITEMS (Items i may require in exchange)	
Product Code	Item Description

ADDITIONAL ITEMS (Items i also wish to buy)	
Product Code	Item Description

Please see overleaf for Terms and Conditions and Important Returns Information

Important Returns Information

Please complete our Returns Form in full as this will ensure a fast turnaround at Wildlife Cam, ensuring you have fully read our Terms and Conditions provided, before returning an item.

It is recommended that you check Stock Availability if ordering additional items or an exchange item.

Please call our Sales Team on 01556 50 9823 to process any such request.

If you need to explain in detail why you are returning a product, please attach a letter to this return form with your return information clearly marked.

Please ensure that all returned items are sent to us complete, and including all packaging where possible. We cannot accept faulty items, returned under warranty that are soiled or contaminated with dirt etc, so please ensure all warranty items are returned in a clean condition.

Any returns will remain the responsibility of the sender, until received at our offices.

Please ensure you have read our [Terms and Conditions](#), available on our website, and also provided to you at the time of purchase.

Faulty Item?

Should you have an item within warranty which is faulty, we can arrange for a pre paid DPD label to be sent to you to return to our service dept.

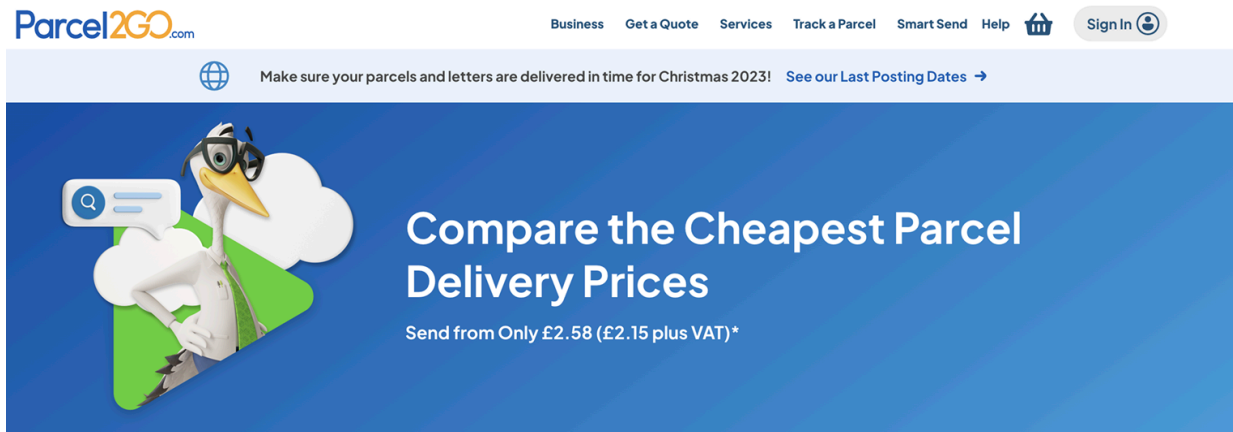
Please contact our Service Department on 01556 50 9823 or email contact@wildlifecam.co.uk to arrange.

You can then drop off the parcel at your local Post Office, with our returns form enclosed, to allow us to swiftly process your return.

Changed your mind?

How to Return a Package to Wildlife Cam

We recommend using an insured service via [parcel2go.com](https://www.parcel2go.com)



The screenshot shows the Parcel2GO website header with navigation links: Business, Get a Quote, Services, Track a Parcel, Smart Send, Help, and a Sign In button. Below the header is a blue banner with a cartoon stork wearing glasses and a green sash, holding a white envelope. The text on the banner reads: "Compare the Cheapest Parcel Delivery Prices" and "Send from Only £2.58 (£2.15 plus VAT)*". Above the banner, a light blue bar contains a globe icon and the text: "Make sure your parcels and letters are delivered in time for Christmas 2023! See our Last Posting Dates →".

Alternatively you can use Royal Mail or Parcel Force at your local Post Office.

Please return all items to the address below

Wildlife Cam Limited
Customer Returns Dept
221-223 King Street
Castle Douglas
DG7 1DT

If you have any questions please contact our Customer Services dept on 01556 50 9823 or email contact@wildlifecam.co.uk